



VOLUNTEER GUIDELINES

1. As a volunteer, you are an Ambassador for the Colorado Springs Marathon and should treat runners, spectators, CSM staff, and other volunteers with the utmost courtesy and respect.
2. As a volunteer, take pride in your role!
 - a. Appropriate attire includes: clean jeans (no holes), khaki/black pants or shorts, and comfortable closed-toe shoes (no flops or sandals).
 - b. The event takes place regardless of the weather. Please check the forecast and dress accordingly. We recommend dressing in layers as the weather can change quickly.
3. Be prepared to answer many types of questions. Familiarize yourself with the course map and schedule of events. You can find this information on our website, <http://thecoloradospringsmarathon.com/> or our Facebook page, <http://facebook.com/coloradospringsmarathon/>
4. Your prompt arrival and completion of your shift(s) is vital to the success of this event.
 - a. When you signed up to be a volunteer, you committed to be present for the entire duration of assigned shift(s).
5. You may not consume any alcoholic beverages or smoke during your volunteer shift.
6. Use of cell phones for text/talk is limited to Colorado Springs Marathon business only during your volunteer shift.
7. Unless otherwise directed, you may not eat during your volunteer shift. Please plan on eating before/after your shift.
8. Your assignment is complete when a staff member OR your Team Captain releases you. If you have not been released at the end of your shift, please contact your Team Captain. If you are on the course, your assignment is complete when the SAG Wagon passes, materials have been picked up and you have cleaned your area.
9. All ages are welcome to volunteer, with adult supervision.
10. Pets are not allowed with you during your volunteer shift.
11. Depending on race needs, volunteer assignments may be reallocated - please be



flexible.

12.The Colorado Springs Marathon is not responsible for any lost or stolen items.

13.DO NOT place personal items on the ground.

14.If you need a bag, please wear a backpack. Do not take off your backpack or leave it on the ground.

15.The Colorado Springs Marathon will make every effort to store and return ‘found’ items and unclaimed checked luggage.

16.DO NOT leave your assigned location without notifying your Team Captain.

17.Have FUN! The energy starts with you! High-five, cheer, dance and motivate all around you!